**Quality Requirements for the Video Game Delivery Project**

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This paper provides the list of main quality requirements for the project. These requirements will serve as a basis criterion for the evaluation of overall project success.

1. ***Triple constraint requirements:*** the project sponsor requires that the project is finished within twelve months of the project start date. The scope and budget for the project might be adjusted accordingly (after review and approval of the project sponsor) to meet schedule requirements.
2. ***Functionality requirements:*** the web-app must allow users to search for specific video-game by platform, age, gender appropriateness, customer reviews, sport (for sport-related games), and so on; customers must be able to track the delivery and return of video games; customers should be able to write reviews about the games they rent; the system must be able to track referrals to the site from the corporate partners and customer referrals; the system should offer a variety of online payment options (credit or debit card, check school payment systems, other electronic payments, etc.); the system must display proper advertisement, the system must be able to track customer usage patterns to monitor how users navigate through the website; customers should have the opportunity to keep the used video game they like for additional small fee; the system must have automated support center, FAQ page.
3. ***System outputs requirements:*** the web-app must have user-friendly interface; every user request must be resulted in the correct output.
4. ***Performance requirements:*** the website must be available 24 hours a day, 7 days a week; the web-app must be compatible with all known web-browsers; all the links to and from the website must be workable; the system must be able to quickly process any user request; the system must be able to maintain 1000 user requests at a time.
5. ***Reliability requirements:*** the system must be very secure to ensure safety of customer information; the system must be stable to ensure the users are satisfied with the performance of the website.
6. ***Maintainability requirements:*** system maintenance must be scheduled at night times and the website should display the expected time of maintenance 1 day before the planned maintenance.